

L.F.C.

LIVERPOOL FC WOMEN FIRST TIME FAN GUIDE

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WELCOME TO YOUR FIRST LIVERPOOL FC WOMEN MATCHDAY

We're thrilled to have you join us at St Helens Stadium. Whether you're a lifelong Red or brand new to the game, this First-Time Fan Guide is here to help you make the most of your visit.

This guide provides all the essential information to ensure you have an enjoyable matchday experience.



ST HELENS STADIUM OVERVIEW

St Helens Stadium is the home ground for Liverpool FC Women. Located in St Helens, Merseyside, the stadium boasts a capacity of 18,000 and offers modern facilities to enhance your matchday experience.



GETTING TO ST HELENS STADIUM

Please note St Helens Stadium is also referred to as the BrewDog Stadium.

Whether you live locally or are travelling from outside the Liverpool City Region, we recommend that you plan your route in advance.

BY TRAIN

The nearest train station is St Helens Central, which is less than a 15-minute walk (around 1500 steps) from the Stadium, with frequent services running to and from Liverpool Lime Street, Wigan Northwestern and Preston.

For more detailed rail information please call **08450 000 125** or visit the National Rail website here.

BY BUS

Visitors can travel to Peasley Cross Lane using the routes below. The stop is directly outside the stadium.

For journey times please call 0151 330 1000 or you can find full timetables by visiting www.arrivabus.co.uk or www.merseytravel.gov.uk

- 17 Widnes – St Helens
- 28 St Helens Circular
- 30 Chain Lane – St Helens – Sutton Manor
- 32 Clinkham Wood – St Helens – Sutton Manor
- 32A Clinkham Wood – St Helens – Clock Face
- 35 Gillars Green – St Helens – St Helens Junction

PARKING AT ST HELENS

A limited amount of free parking is available at St Helens Stadium on a first come first served basis. Further parking options are available locally, for more details please follow the links below.

Local short stay parking via this link.

Tesco Extra St Helens, Linkway East is a 2 minute walk to the stadium. If you wish to park here on matchdays (subject to availability) you will need to book at space via this link.

Please be aware parking charges and rules apply for external car parks. Any illegally parked cars may incur a fine.

Accessible car parking spaces are available for fans who are registered as a disabled supporter with the club, to book please email: **disability@liverpoolfc.com**

EXPEDIA COACHES

Expedia provide two supporter coaches for all WSL home and away games. Coach tickets will be available online.

Home Fixtures:

Coach 1

- Pick up location: Birkenhead Central Station, Argyle Street South Bus Stop, CH419DB
- Departs: 2.5 hrs before kick off

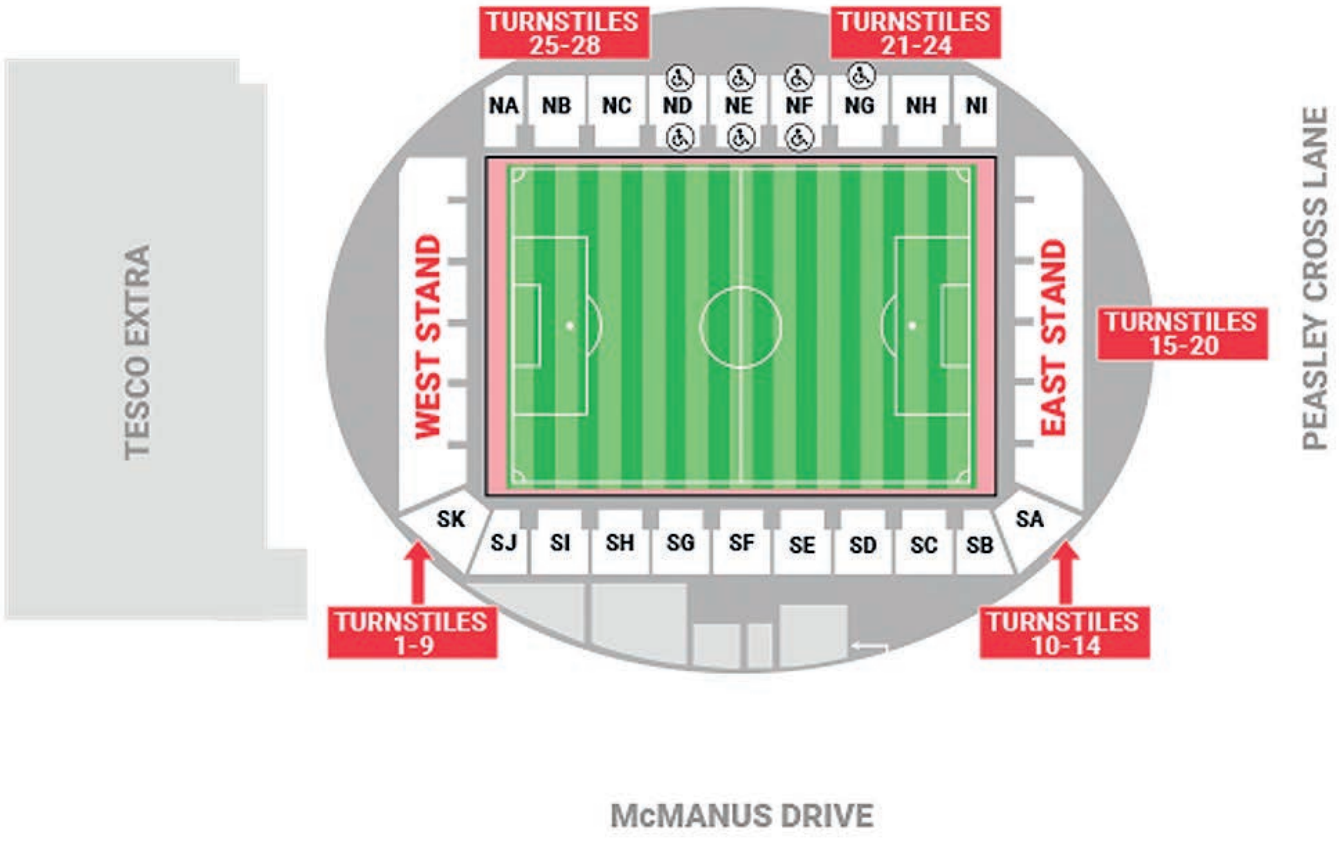


Coach 2

- Pick up location: Lime Street Station, Skelhorne Street Bus Stop, L3 5GA
- Departs: 2.5 hrs before kick off



STADIUM MAP


TURNSTILES 25-28
TURNSTILES 21-24
NA
NB
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NH
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WEST STAND
EAST STAND
TESCO EXTRA
PEASLEY CROSS LANE
TURNSTILES 15-20
SK
SJ
SI
SH
SG
SF
SE
SD
SC
SB
SA
TURNSTILES 1-9
TURNSTILES 10-14
McMANUS DRIVE

STADIUM ACCESS & FACILITIES

TICKETS

Tickets can be purchased by visiting our website ticketing page here.

Tickets are also available to purchase on the day of the match from our ticket office which is located on the south side of the St Helens Stadium next to the main reception.

Supporters will be required to download a digital ticket to their smartphone. Download links will be emailed to the supporter who has booked the ticket(s) (the lead supporter) ahead of the game.

ENTERING THE STADIUM

Home fans are seated in the North Stand of St Helens Stadium. Supporters can access via turnstiles 25-28 or 21-24 – accessible entrances are also located next to these turnstiles.

Supporters are encouraged to arrive early as bag searches will be carried out, bags larger than A5 size (148.5 x 210 mm / 5.8 x 8.3 inches) will not be permitted entry into the stadium and no bag drop is available.

Please be advised that anyone under the age of 16 years old attending St Helens Stadium must be accompanied by a paying adult over the age of 18.

DISABLED SUPPORTERS

We recognise that disabled supporters may need assistance to fully enjoy the experience at St Helens Stadium and offer a variety of reasonable adjustments based on individual needs.

We're proud to offer a dedicated Sensory Room for supporters attending LFCW fixtures at St Helens Stadium. This inclusive space provides a calm and comfortable environment for fans who may benefit from a quieter setting on match days.

Equipped with sensory-friendly resources and seating, it's designed to help everyone enjoy the game at their own pace.

The Sensory Room must be booked in advance, as spaces are limited. For more details or to reserve your place, please email **disability@liverpoolfc.com**

For fans with visual impairments, live audio commentary is available at all LFCW home fixtures at St Helens Stadium. Our commentary service provides real-time match updates and descriptions so you won't miss any of the action. Headsets can be can be booked by emailing **disability@liverpoolfc.com**

You can visit our full accessibility information here.

VISITING SUPPORTERS

We're delighted to welcome all visiting supporters to St Helens Stadium. Away fans will be seated in either the North or South Stand, with your designated stand confirmed by your club at the point of ticket purchase.

All facilities mentioned above are available to visiting fans, and you're invited to enjoy our fan zone.

If you have any accessibility requirements, please email **disability@liverpoolfc.com**.

WHAT CAN I BRING?

The below items are prohibited from St Helens Stadium

WHAT CAN I BRING INTO THE STADIUM?



SMALL COMPACT CAMERAS



BAG NO BIGGER THAN A5



CRUTCHES



RETAIL PURCHASES IN CLEAR RETAIL CARRIERBAGS



SMALL UMBRELLAS



CLEAR 500ML PLASTIC BOTTLE CONTAINING CLEAR LIQUID WITH SEALED TOP

WHAT CAN'T I BRING INTO THE STADIUM?



BAGS AND SUITCASES OVER A5



UMBRELLAS



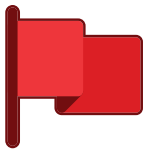
LAPTOPS/COMPUTER TABLETS



VIDEO RECORDING EQUIPMENT AND LARGE BODIED CAMERAS



SELFIE STICK



FLAGS AND BANNERS (UNLESS AUTHORISED)



DRONES



BABY BUGGIES/PRAMS



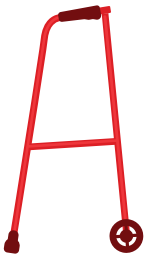
TOOLS



ALCOHOL



DRINK CARTONS, CANS, FLASKS, PLASTIC BOTTLES OVER 500ML, GLASS BOTTLES AND DRINKING GLASSES

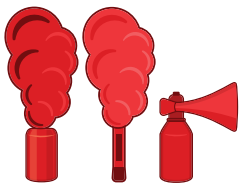


WALKING AIDE/ FOLDING WHEELCHAIRS*

*Please visit liverpoolfc.com for external storage options



KNIVES/WEAPONS AND LASER DEVICES



SMOKE CANISTERS/FIREWORKS/ FLARES AND AIR HORNS



MUSICAL INSTRUMENTS AND LOUD HAILERS

MATCHDAY EXPERIENCE & STADIUM FACILITIES

FAN ZONE

Our fan activities take place every matchday before kick-off.

Soak up the pre-match atmosphere, enjoy a whole host of live entertainment, meet Mighty Red and enjoy food and drink.

Each matchday there will be a variety of activities to suite all ages from football shootouts to bracelet making. Activities will change from match to match so, be sure to keep an eye out for pre-match emails to find out what's on.

Turnstiles will typically open 2 hours before kick -off and all of our pre-match activities will take place on the North Stand concourse



LFC RETAIL KIOSK

The retail kiosk is located on the concourse inside the North Stand selling a range of LFCW merchandise, including programmes.

MATCH DAY SCHEDULE

3 hours before kick-off: ticket office opens

2 hours before kick-off: fan activities begin

2 hours before kick-off: turnstiles, retail kiosk and catering kiosks in the concourses open.

45 minutes before kick-off: players warm up on the pitch

5 minutes before kick-off: "You'll Never Walk Alone"

TOILETS

Toilets, including accessible facilities, are available throughout the South and North Stand concourses. In addition, accessible toilets can be found on the accessible platform in the North Stand. For supporters requiring a gender-neutral facility, a Toilet for All is available on the North Stand concourse. Supporters looking for this facility should follow the "Toilet for All" signage located within the stadium.

FOOD & DRINK

Food and drink kiosks are located throughout the stadium, offering a wide range of options including vegetarian choices. Supporters can enjoy a selection of pies, hot dogs, chips, and both hot and cold soft drinks, alongside a range of alcoholic beverages. For all home fixtures in the Barclays Women's Super League and league-related cup competitions, supporters are permitted to consume alcohol within the stadium bowl.

For supporters who would prefer to sit in an alcohol-free environment, a dedicated alcohol-free seating area is available in the North Stand and can be selected when purchasing tickets.

Please note that St Helens Stadium operates as a cashless venue and cash payments are not accepted.

FAN BEHAVIOUR



CONTACTING US

You can find us on X @LFCWHelp or by visiting our contact us page.

We look forward to welcoming you to a LFCW's match soon – YNWA







