

Planning your Visit

# Important information for fans attending Brighton & Hove Albion vs Liverpool FC Premier League 30th October 2023 Kick Off 19:30

Liverpool Football Club appreciates the dedication and loyalty of our travelling fans. Below is general advice and information which you may find helpful when planning your trip.

Brighton & Hove Albion FC Ltd American Express Stadium, Village Way, Falmer Brighton, East Sussex, BN1 9BL

For directions to Brighton & Hove Albion's Amex Stadium (BN1 9BL for Sat Navs)

Designated Pubs: there isn't a designated pub for just travelling supporters as supporters are welcome in the whole city of Brighton & Hove.

#### Getting to the Stadium

Brighton & Hove Albion offers away fans free travel\* on trains and buses within the Free Travel Zone from 3.5 hours before kick-off and up to 4 hours after the final whistle.

There is no parking for traveling supporters at the stadium itself, and there is a large no parking zone which is enforced around the stadium on matchday. Parking options outside of the stadium

- Car Park B, BN1 9PW The Bridge approx a ten minute walk
- Car Park C, BN1 9RB University approx a ten minute walk £18 per car
- To book parking 01273 668855 option 1

The closest railway station to the Amex Stadium is Falmer which is situated right outside the stadium so shouldn't take more than a couple of minutes to walk. Falmer is served by trains from London Victoria, changing at Brighton, from which four trains run every hour in this direction. Trains from Brighton to Falmer take 7 minutes. Trains are very busy on a matchday and fans should try and board a train from Brighton one hour before kick-off.

The queue for the train from Brighton to Falmer can on occasions lead to a long wait so the other option is to take the number 23 to the stadium, or the number 25 if you're doing the return journey after the match.



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#### **Stadium Entry**

Our designated entrance is South stand.

Turnstiles will be open at 17:30 (2 hours before kick-off)

**Bags** larger than A4 will not be permitted entry into the Stadium. Please note suitcases & large bags are not permitted into the stadium and there is storage area which is £7.50 and is located in the South end.

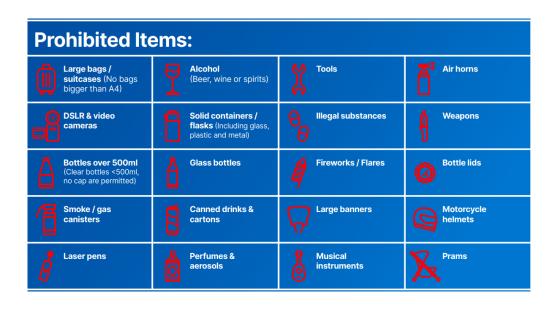
**Bottle policy**: Solid containers & flasks are not permitted into the stadium and only clear plastic water bottles 500ml or lower will be permitted with bottle tops being confiscated on entry.

**Food and Drink**: Refreshments are available from our catering units outside the stadium in our fan zone and visiting fans are welcome here both pre and post-match. Kiosks remain open in the North Stand concourse and visiting supporters are welcome to have a drink in the concourse with home supporters.

The Amex is a fully cashless stadium

The Amex stadium is a smoke- free Stadium. Smoking (including electronic cigarettes) is prohibited in ALL areas.

**Banners/ Flags**: Banners over 150cm x 150cm, must have fire certification / proof which can be shown upon arrival at the visiting stand for approval.







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#### **Information for Disabled Supporters:**

Entry - South End

#### Travel

Falmer station has step-free access through the side gate to each platform, with step-free routes between platforms. Every train has ramp access capability and staff are available for assistance.

#### **Audio Description**

The seating area within the stadium is fully covered by a radio-based assistive hearing system. The system is designed for supporters who have Telecoil hearing aids, with the 'T' setting. The system allows supporters of varying hearing impairments to listen to both safety and matchday entertainment announcements. Supporters wishing to use this service must visit ticket office window 1 on a matchday to sign out the neck loop and receiver.

**Descriptive audio commentary** is available to supporters via the use of a receiver and headset. Equipment can be signed out from ticket office window 1. Equipment must be returned in the same condition as it was when signed out.



Useful contact information



### Safety and Security

#### TACKLING ANTISOCIAL AND CRIMINAL BEHAVIOUR

LFC is supporting strong measures across football to tackle antisocial and criminal behaviours within football grounds – including entering the pitch without permission and carrying or using smoke bombs or pyros. These are illegal, dangerous and have serious consequences. They have no place in our game. Anyone involved in these activities will be banned by the club and reported to the police. Love Football. Protect the Game.

Liverpool FC would like to remind all supporters of its commitment to ensure that football remains an environment that continues to provide a welcoming environment to all people and the club will take the strongest possible action against discriminatory behaviour in the terraces.

You can also report incidents of online abuse and discrimination through LFC's Red Together reporting hub at www.liverpoolfc.com/redtogether

Liverpool FC is committed to enforcing the Premier League's anti-discrimination commitment, which will see any offenders banned from all Premier League grounds for a minimum of three years.

Brighton & Hove Albion, are committed to being open, diverse, and welcoming. Discrimination has no place in football, and they enforce a zero-tolerance policy against breaches of our Supporter Code of Conduct.

Any form of harassment or discriminatory behaviour, whether physical, verbal, or online, will not be tolerated and offenders may face sanctions, arrest, and prosecution

### **SEE IT. SAY IT. SORTED.**

To report incidents, use our Anti-Social text abuse line at 07880 196442

#### **Supporter Liaison Officer (SLO)**

To assist those supporters who are attending away matches both domestically and overseas. a dedicated fan support telephone number and email address has been introduced which is available for travelling fans

The SLO will be available for any urgent matters on the day and in additional a direct contact line will be opened and can be reached on 0151 318 1040. This line will be opened from two hour before kick -off, till one hour after final whistle. Alternatively, you could email <a href="mailto:slo@liverpoolfc.com">slo@liverpoolfc.com</a>

On behalf of the Club we hope you have a safe and enjoyable trip to the Amex Stadium